Q1 1. Do you have a library card?
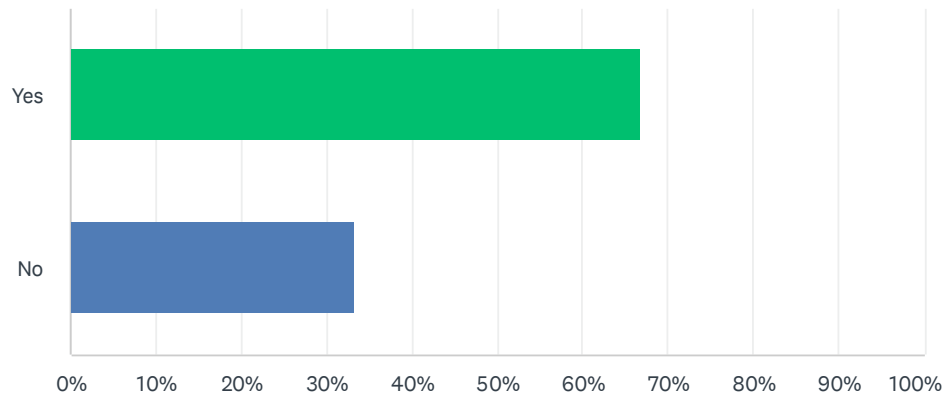
Answered: 204   Skipped: 0
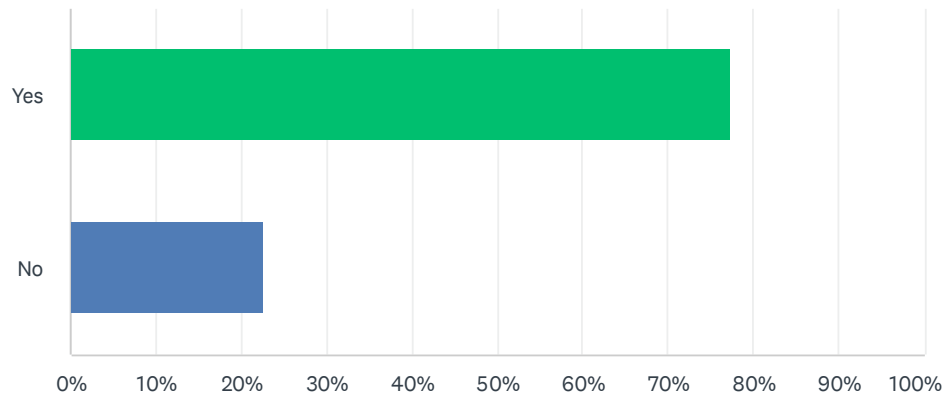
ANSWER CHOICES	RESPONSES	
Yes	77.45%	158
No	22.55%	46
TOTAL		204

Q2 2. Are you a resident of incorporated Palos Park?

Answered: 204   Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	66.67%	136
No	33.33%	68
TOTAL		204

Q3 3. Do you live in an unincorporated area?

Answered: 204   Skipped: 0
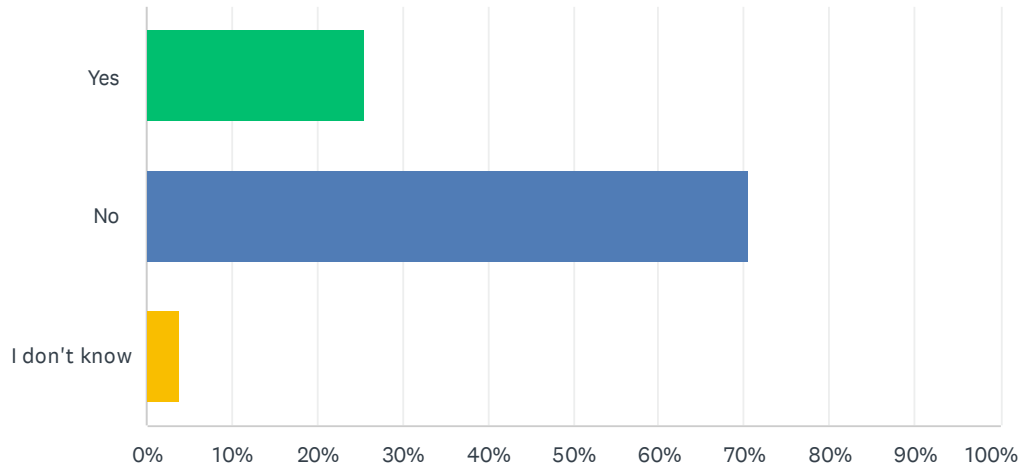
ANSWER CHOICES	RESPONSES	
Yes	25.49%	52
No	70.59%	144
I don't know	3.92%	8
TOTAL		204

Q4 4. What is your gender?

Answered: 204   Skipped: 0
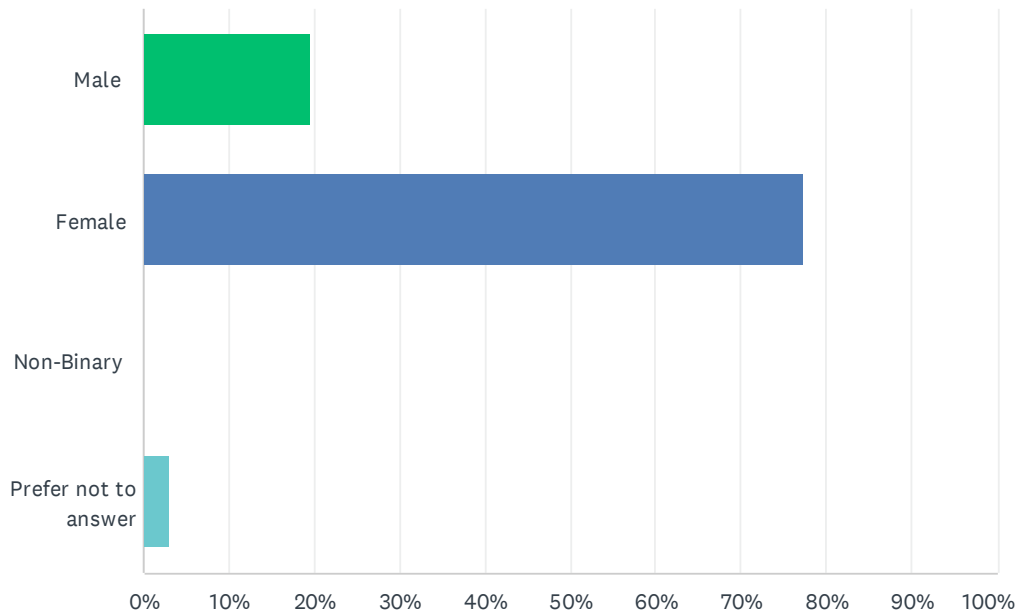
ANSWER CHOICES	RESPONSES	
Male	19.61%	40
Female	77.45%	158
Non-Binary	0.00%	0
Prefer not to answer	2.94%	6
TOTAL		204

Q5 5. What is your age?

Answered: 204   Skipped: 0
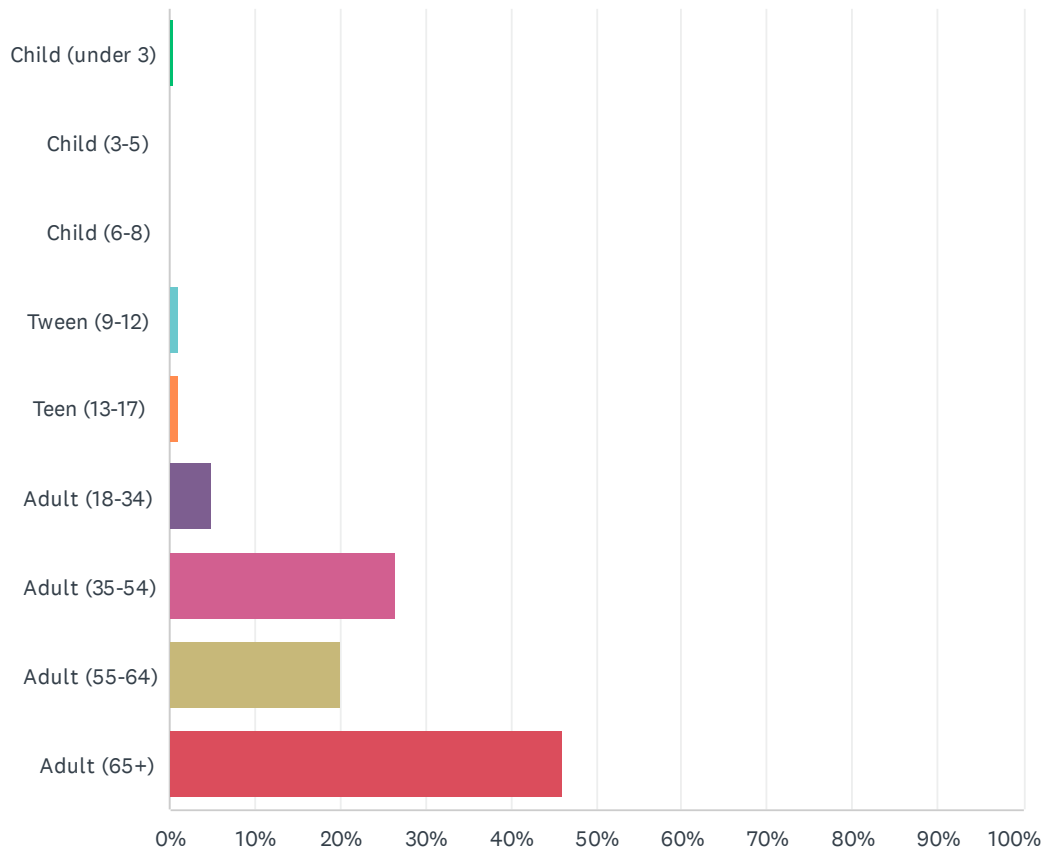
ANSWER CHOICES	RESPONSES	
Child (under 3)	0.49%	1
Child (3-5)	0.00%	0
Child (6-8)	0.00%	0
Tween (9-12)	0.98%	2
Teen (13-17)	0.98%	2
Adult (18-34)	4.90%	10
Adult (35-54)	26.47%	54
Adult (55-64)	20.10%	41
Adult (65+)	46.08%	94
TOTAL		204

Q6 6. How often do you visit Palos Park Public Library?

Answered: 204   Skipped: 0
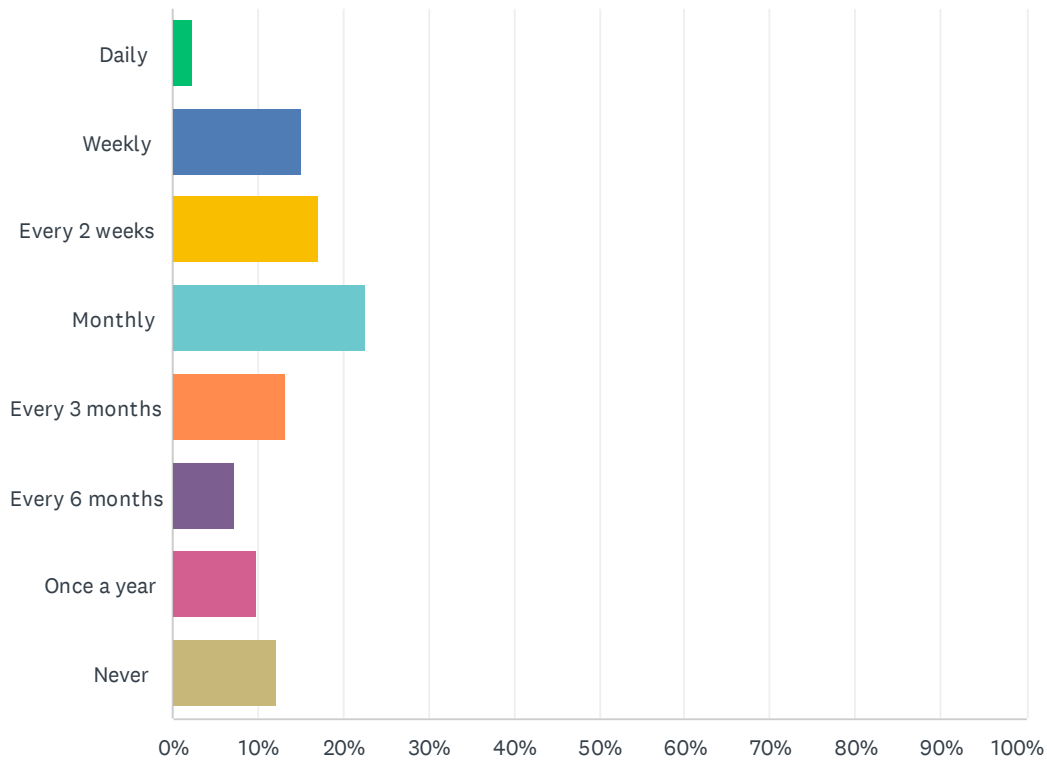
ANSWER CHOICES	RESPONSES	
Daily	2.45%	5
Weekly	15.20%	31
Every 2 weeks	17.16%	35
Monthly	22.55%	46
Every 3 months	13.24%	27
Every 6 months	7.35%	15
Once a year	9.80%	20
Never	12.25%	25
TOTAL		204

Q7 7. What library services do you use? What services did you not know were available? Which 3 services do you consider the most valuable?

Answered: 194   Skipped: 10
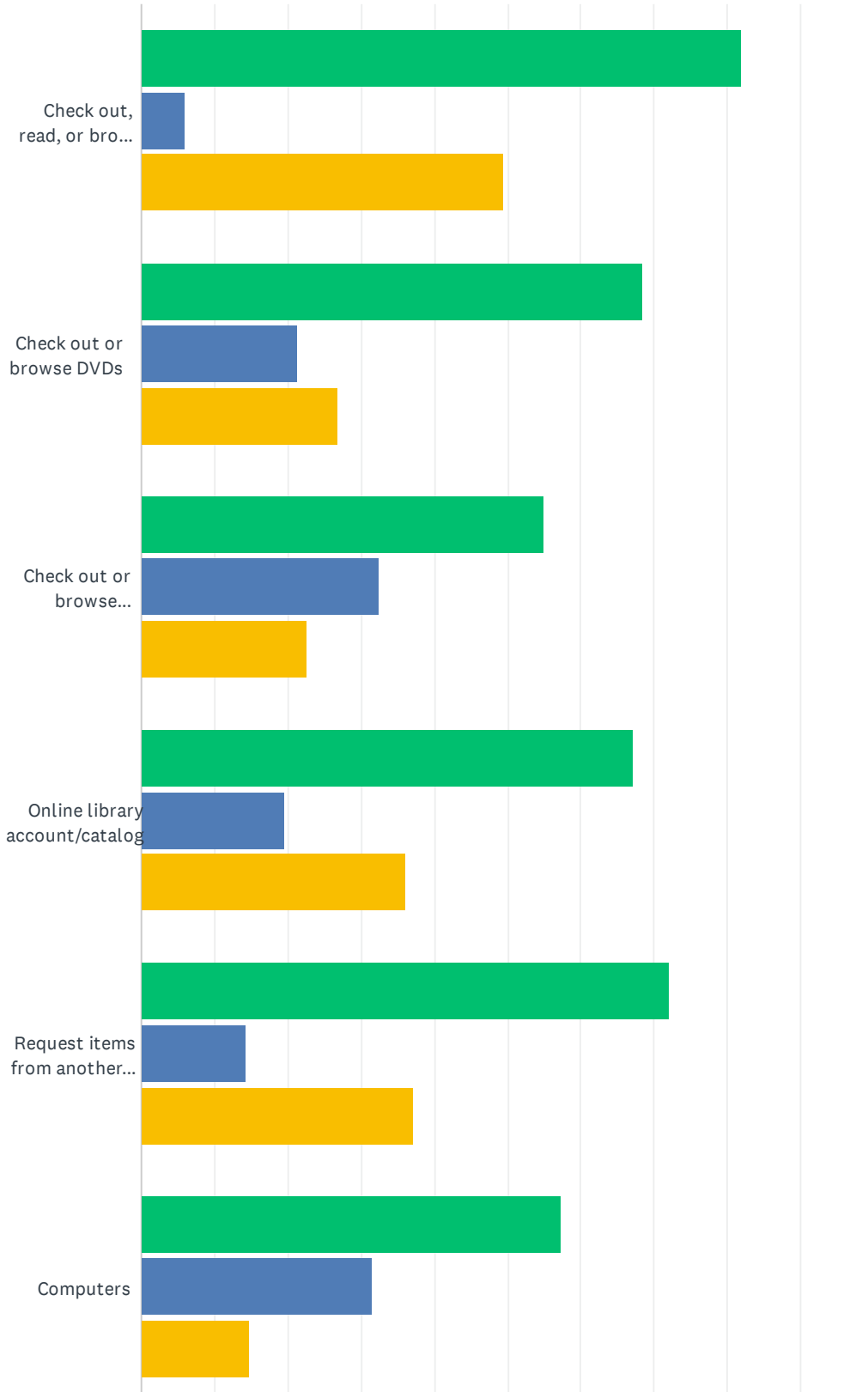
Palos Park Public Library Community Survey
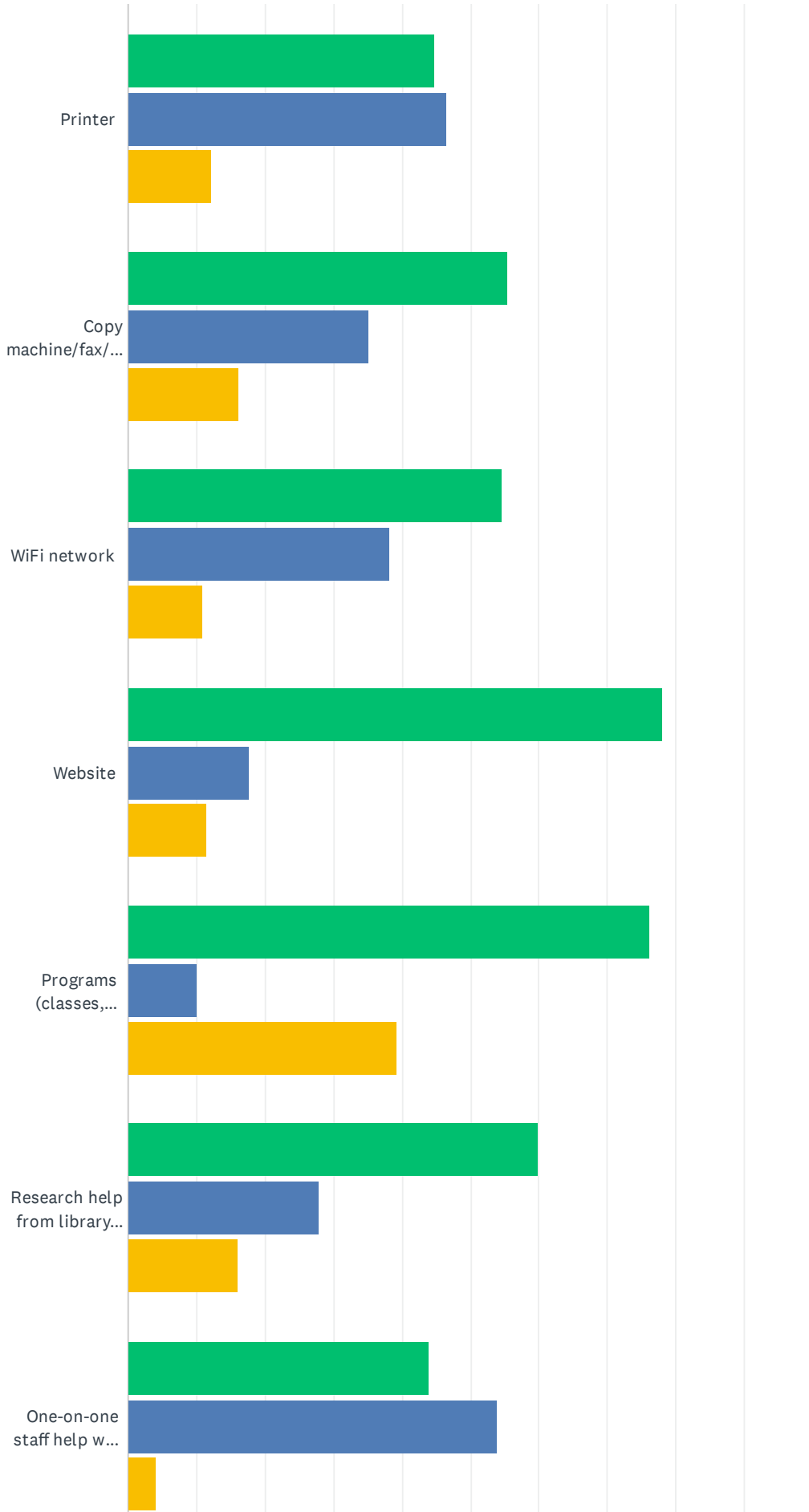
- Printer
- Copy machine/fax/...
- WiFi network
- Website
- Programs (classes,...
- Research help from library...
- One-on-one staff help w...
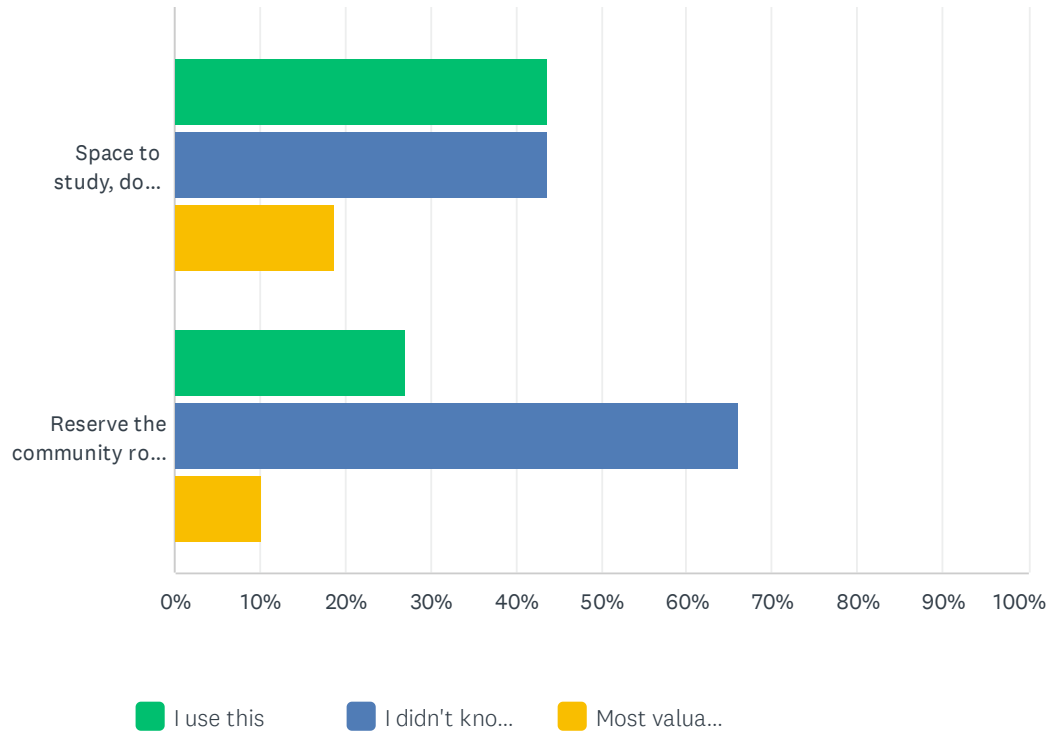
Palos Park Public Library Community Survey

Legend: I use this | I didn't kno... | Most valua...

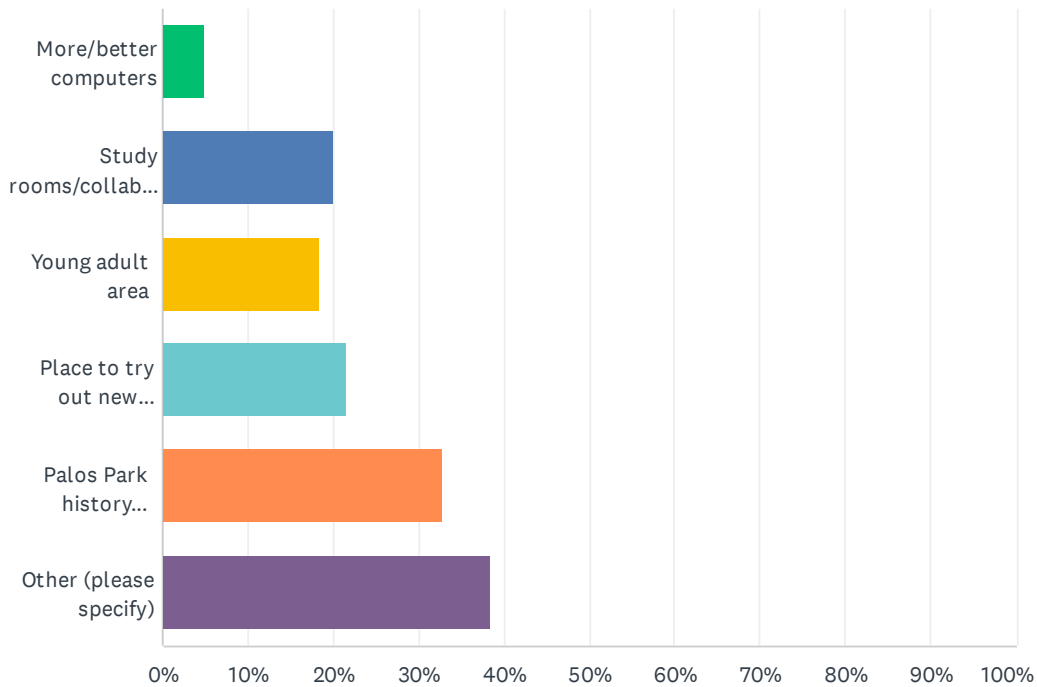|	I USE THIS	I DIDN'T KNOW THIS WAS AVAILABLE	MOST VALUABLE (SELECT 3)	TOTAL RESPONDENTS
Check out, read, or browse books, magazines, newspapers	81.93% 136	6.02% 10	49.40% 82	166
Check out or browse DVDs	68.54% 61	21.35% 19	26.97% 24	89
Check out or browse audiobooks	55.00% 44	32.50% 26	22.50% 18	80
Online library account/catalog	67.21% 82	19.67% 24	36.07% 44	122
Request items from another library	72.14% 101	14.29% 20	37.14% 52	140
Computers	57.41% 31	31.48% 17	14.81% 8	54
Printer	44.83% 26	46.55% 27	12.07% 7	58
Copy machine/fax/scanner	55.41% 41	35.14% 26	16.22% 12	74
WiFi network	54.55% 30	38.18% 21	10.91% 6	55
Website	78.13% 75	17.71% 17	11.46% 11	96
Programs (classes, presentations, summer reading, activities, story time, etc.)	76.15% 99	10.00% 13	39.23% 51	130
Research help from library staff	60.00% 45	28.00% 21	16.00% 12	75
One-on-one staff help with computer or mobile device	44.00% 22	54.00% 27	4.00% 2	50
Space to study, do homework, work with a tutor	43.75% 21	43.75% 21	18.75% 9	48
Reserve the community room for a meeting	27.12% 16	66.10% 39	10.17% 6	59

	I USE THIS	I DIDN'T KNOW THIS WAS AVAILABLE	MOST VALUABLE (SELECT 3)	TOTAL RESPONDENTS

Q8 8. Where could the library use improvements?

Answered: 125   Skipped: 79

ANSWER CHOICES	RESPONSES	
More/better computers	4.80%	6
Study rooms/collaborative spaces	20.00%	25
Young adult area	18.40%	23
Place to try out new technology	21.60%	27
Palos Park history exhibits	32.80%	41
Other (please specify)	38.40%	48
Total Respondents: 125		

Q9 9. Does the library need more programs for

Answered: 121   Skipped: 83
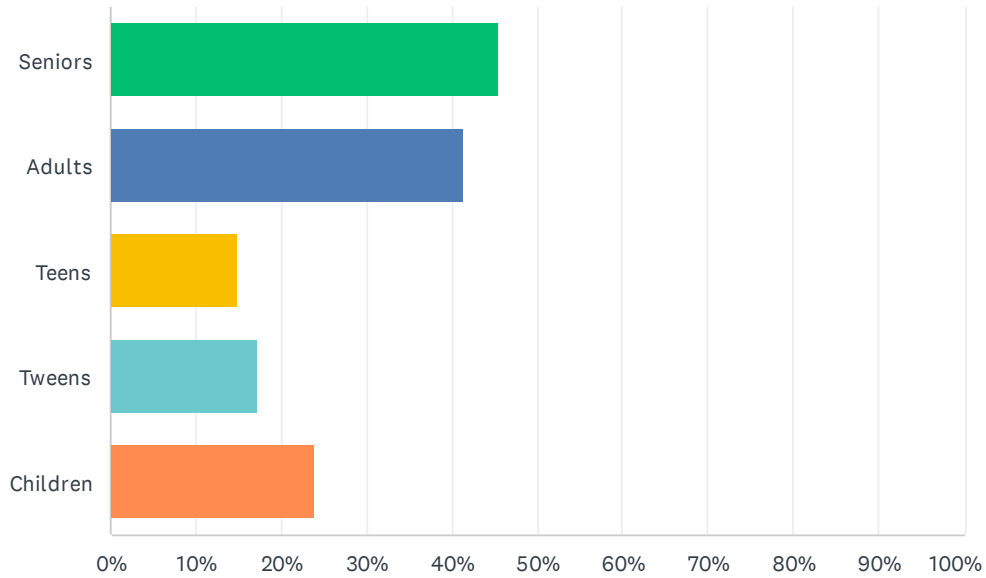
ANSWER CHOICES	RESPONSES	
Seniors	45.45%	55
Adults	41.32%	50
Teens	14.88%	18
Tweens	17.36%	21
Children	23.97%	29
Total Respondents: 121		

Q10 10. How satisfied are you with the opening hours of the library?

Answered: 204   Skipped: 0
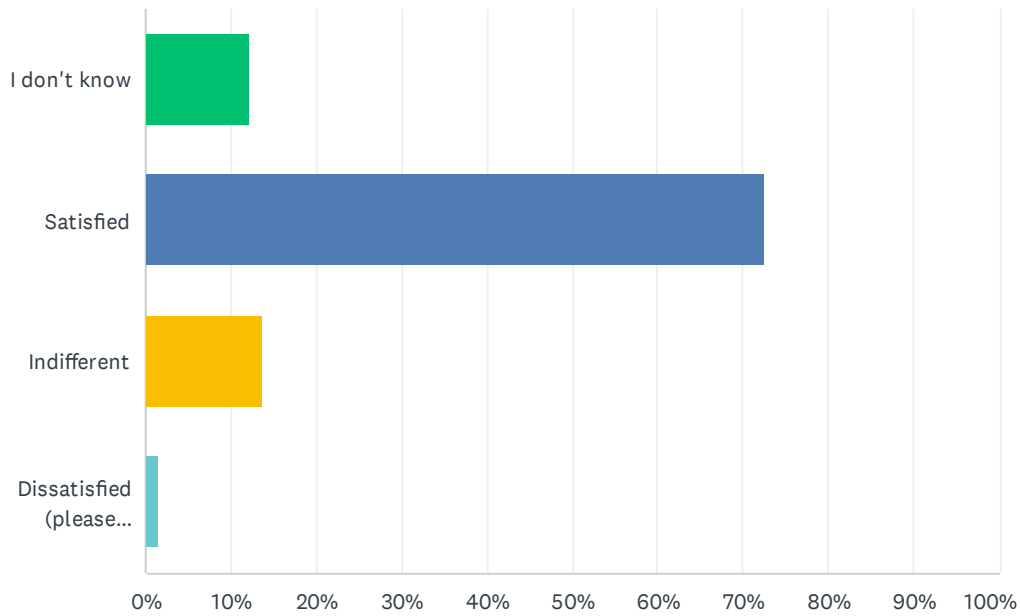
ANSWER CHOICES	RESPONSES	
I don't know	12.25%	25
Satisfied	72.55%	148
Indifferent	13.73%	28
Dissatisfied (please specify)	1.47%	3
TOTAL		204

Q11 11. How do you find out about Palos Park Library programs/services?

Answered: 196   Skipped: 8
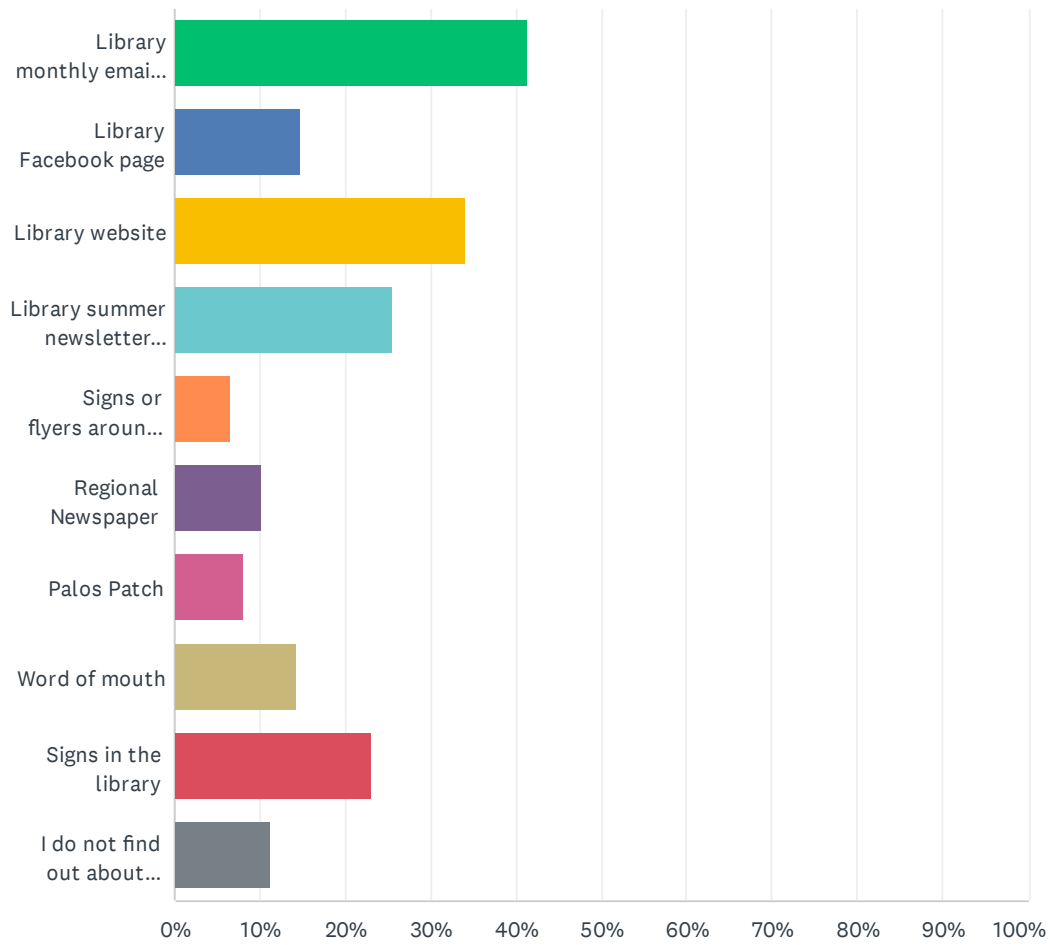
Palos Park Public Library Community Survey

ANSWER CHOICES	RESPONSES	
Library monthly email newsletter	41.33%	81
Library Facebook page	14.80%	29
Library website	34.18%	67
Library summer newsletter mailing	25.51%	50
Signs or flyers around the village	6.63%	13
Regional Newspaper	10.20%	20
Palos Patch	8.16%	16
Word of mouth	14.29%	28
Signs in the library	22.96%	45
I do not find out about library programs/services	11.22%	22
Total Respondents: 196		